How can stakeholders connect to the OA Switchboard?

How **publishers** can connect to the OA Switchboard to compose and send messages:

- **Option 1**: Manually entering data via the user interface
- **Option 2**: Integration with the application programming interface (API) in the standard message structure
- **Option 3**: Integration with the API via a custom connector, sourcing data from multiple systems across the publication workflow and author journey

**Editorial process details**
- Research, analysis, and writing
- Peer review
- Production

**Private datastore to deal with a-synchronous data and to build article life cycle metadata**

**Receive data** — **Generate ‘events’ & apply business rules** — **Compose and send message**

**Publisher’s customer connector with private datastore**

**How institutions/funders can connect to the OA Switchboard to receive and respond to messages**:

- **Option 1**: Manually via the user interface
- **Option 2**: Integration with the API in the standard message structure into own, or dedicated partner’s system

**Manual entry** — **API** — **Composition and send message**

**How institutions/funders can connect to the OA Switchboard to receive and respond to messages**:

- **Option 1**: Manually entering data via the user interface
- **Option 2**: Integration with the API in the standard message structure into own, or dedicated partner’s system

**The OA Switchboard supports many use cases and can be called on when needed or integrated in stakeholders’ systems and workflows**

- Information Enquiry (planned)
- Compliance/Waiver Check (planned)
- Eligibility Enquiry
- Eligibility Enquiry
- Eligibility Enquiry
- Eligibility Enquiry
- Publication/Payment Settlement Notification

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